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20 April 2022*

## NOTICE OF MEETING

A meeting of the **OBAN LORN & THE ISLES COMMUNITY PLANNING GROUP** will be held **VIA MICROSOFT TEAMS** on **WEDNESDAY, 27 APRIL 2022 at 2:00 PM**, which you are requested to attend.

Douglas Hendry  
Executive Director

## BUSINESS

1. **WELCOME AND APOLOGIES**
2. **DECLARATIONS OF INTEREST**
3. **MINUTES** (Pages 3 - 10)  
Oban, Lorn and the Isles Area Community Planning Group – 16 February 2022
4. **COMMUNITY PLANNING PARTNERSHIP MANAGEMENT COMMITTEE UPDATE**  
(Pages 11 - 16)  
Report by Committee Manager, Argyll and Bute Council
5. **PARTNER UPDATES**
  - (a) Police Scotland Update (Pages 17 - 24)
  - (b) Scottish Fire and Rescue Service Update (Pages 25 - 28)
  - (c) Live Argyll - Community Learning Service Update (Pages 29 - 30)
  - (d) Argyll and Bute Citizens Advice Bureau Update (Pages 31 - 32)
  - (e) Department for Work and Pensions Update (Pages 33 - 40)
  - (f) Argyll and Bute Health and Social Care Partnership - Public Health Update (Pages 41 - 44)

- (g) Skills Development Scotland Update (Pages 45 - 56)
- (h) Islands Living Well Network (Mull and Iona, Tiree and Colonsay) Update (Pages 57 - 58)
- (i) MECOPP Gypsy Travellers Carers Project Update (Pages 59 - 62)
- (j) Opportunity for verbal updates from Area Community Planning Group Partners

## **6. COMMUNITY FOCUS**

- (a) Police Scotland Fraud Discussion (Pages 63 - 68)

Presentation by Partnership Liaison Officer, Police Scotland

## **7. CLIMATE CHANGE**

- (a) Minutes of the Climate Change Working Group meeting held on 17 February 2022 (Pages 69 - 70)
- (b) Opportunity for updates on community based initiatives

## **8. OBAN BAY UPDATE (Pages 71 - 76)**

Report by Executive Director with responsibility for Roads and Infrastructure Services, Argyll and Bute Council

## **9. UPDATE ON TOURISM INFRASTRUCTURE**

Verbal update by Graduate Staycation Officer, Argyll and Bute Council

## **10. DATE OF NEXT MEETING**

The next meeting will take place at 6.30 pm on Wednesday 17 August 2022

# **Oban Lorn & the Isles Community Planning Group**

Kevin Champion (Chair)

Councillor Elaine Robertson (Vice-Chair)

Contact: Stuart Mclean, Committee Manager - 01436 658717

**MINUTES of MEETING of OBAN LORN & THE ISLES COMMUNITY PLANNING GROUP held by  
MICROSOFT TEAMS  
on WEDNESDAY, 16 FEBRUARY 2022**

**Present:**

Kevin Champion – Oban High School (Chair)  
Councillor Elaine Robertson  
Councillor Sir Jamie McGrigor  
Stuart McLean – Committee Manager, Argyll and Bute Council  
Becky Hothersall – Community Development Officer, Argyll and Bute Council  
Kirsty MacKenzie – Carers Act Officer, Argyll and Bute Council  
Cathy Cameron – Time for Change Argyll and Bute  
Joan Best – Crossroads North Argyll  
Inspector Ian Hutchison – Police Scotland  
PC Laura Evans – Police Scotland  
Catriona Petit – Hope Kitchen  
Laura Corbe – Oban Community Council  
Duncan Martin – Oban Community Council  
John Sweeney – Scottish Fire and Rescue Service  
Mike Clifford – Scottish Fire and Rescue Service  
Ali Martin – Minority Ethnic Carers of People Project (MECOPP)  
Susan MacRae – Skills Development Scotland  
Judith Hawcroft – North Argyll Carers Centre  
Kirsty McLuckie – Oban Youth Café

**1. WELCOME AND APOLOGIES**

The Chair opened the meeting and welcomed everyone to the Oban, Lorn and the Isles Area Community Planning Group.

Apologies for absence were intimated on behalf of:

Ronnie Kelly - Department for Work and Pensions;  
George Turner – Scottish Ambulance Service;  
Carol Flett – Islands Living Well Network; and  
Brian Smith – Live Argyll Community Learning Service.

**2. DECLARATIONS OF INTEREST**

There were no declarations of interest.

**3. MINUTES**

**(a) Oban, Lorn and the Isles Community Planning Group - 10 November 2021**

The minute of the Oban, Lorn and the Isles Area Community Planning Group meeting held on Wednesday, 10 November 2021 was approved as a correct record.

The Chair highlighted that there would be a vacancy for a Vice-Chair of the Group following the next meeting in April 2022. The Chair and Vice-Chair outlined information about the role, and encouraged anyone who may be interested to get in touch with them.

#### **4. AREA COMMUNITY PLANNING GROUP GOVERNANCE**

##### **(a) Area Community Planning Group Governance Arrangements**

The Group considered a report which asked Members to consider the updated Terms of Reference for the Group and membership of the Group. The report also noted planned future meeting dates until May 2023.

It was noted that any other suggestions for new organisations to join the Group could be submitted to Stuart McLean following the meeting.

##### **Decision**

The Oban, Lorn and the Isles Area Community Planning Group:

1. considered and adopted the Terms of Reference at Appendix 1 of the report and agreed that they would be reviewed on an annual basis to ensure their ongoing currency and appropriateness for the work of the Group as it developed over time;
2. considered and agreed the Membership of the Group at Appendix 2 of the report, subject to the addition of Skills Development Scotland;
3. agreed to invite Oban Community Harbour Development Association (OCHDA) and the Dunbeg woodlands group to join the Membership of the Group;
4. agreed that the Membership of the Group would be reviewed on an annual basis to ensure currency and appropriateness for the work of the Group as it developed over time;
5. noted that the next meeting of the Group would take place on Wednesday 27<sup>th</sup> April 2022; and
6. noted the dates for future meetings of Wednesday 17<sup>th</sup> August 2022, Wednesday 9<sup>th</sup> November 2022, Wednesday 8<sup>th</sup> February 2023, and Wednesday 10<sup>th</sup> May 2023.

(Reference: Report by Stuart McLean, Committee Manager, Argyll and Bute Council, dated 16<sup>th</sup> February 2022, submitted)

#### **5. COMMUNITY PLANNING PARTNERSHIP MANAGEMENT COMMITTEE UPDATE**

The Group considered a briefing note which provided information around matters discussed during a virtual meeting of the Community Planning Partnership (CPP) Management Committee, held on 8<sup>th</sup> December 2021.

Stuart McLean highlighted work being undertaken by the Climate Change Working Group to establish a climate change strategy; a presentation provided by Takki Sulaiman, Argyll and Bute Third Sector Interface, on community wealth building; and a presentation by Fergus Walker, Argyll and Bute Council, on financial inclusion.

##### **Decision**

The Oban, Lorn and the Isles Area Community Planning Group considered and noted the briefing note.

(Reference: Report by Shona Barton, Committee Manager, Argyll and Bute Council, dated 16<sup>th</sup> February 2022, submitted)

## **6. PARTNERS UPDATE**

### **(a) Scottish Fire and Rescue Service - Oban, Lorn and the Isles Q3 2021/22**

The Group considered a report from the Scottish Fire and Rescue Service (SFRS), which provided an overview of the SFRS FQ3 review of local performance across Oban, Lorn and the Isles for the period 2021-22. John Sweeney highlighted information within the report around incidents during this period; recent community safety activity; and new smoke detector legislation.

Discussion took place around Home Fire Safety Visits (HFSVs) and the ways in which people could be referred to SFRS for assistance. John encouraged those who required further information in relation to the new smoke detector legislation to access information available on the Scottish Government website in the first instance, noting that a QR code link to this had been included in the report.

#### **Decision**

The Oban, Lorn and the Isles Area Community Planning Group considered and noted the information provided.

(Reference: Report by Barry Colvan, Watch Commander/Local Authority Liaison Officer, Scottish Fire and Rescue Service, submitted)

### **(b) Community Learning Service Update**

The Group considered a written update from the Live Argyll Community Learning Service, which included information around the election of three new local Members of the Scottish Youth Parliament (MSYPs). The update also included information in relation to Youth Action Groups; the outcome of support for learners which had been provided through the No One Left Behind (NOLB) initiative; and the results of the recent HMIE inspection of the Community Learning and Development team. An overview of the Youth Work Recovery Education Programme was also included in the update.

#### **Decision**

The Oban, Lorn and the Isles Area Community Planning Group:

1. considered and noted the information provided;
2. noted that, in the absence of a representative from the Live Argyll Community Learning Service, any questions could be forwarded to Stuart McLean following the meeting and any responses would then be circulated to the Group; and
3. agreed that congratulations should be sent on behalf of the Group to the

newly elected Members of the Scottish Youth Parliament.

(Reference: Update by Brian Smith, Team Leader – Live Argyll Community Learning Service, submitted)

**(c) Department for Work and Pensions Update**

The Group considered a written update from the Department for Work and Pensions (DWP) which included statistical information on clients receiving Universal Credit and other benefits across the Argyll and Bute area, as well as information on various initiatives that the DWP were involved in. The update also included information relating to changes to the various support and benefits which were available, and the processes for accessing these.

Information was also provided in the written update relating to action being taken to help prevent pension scams; the tax liability of coronavirus support schemes; advice available for households experiencing financial difficulties; the Scottish Broadband Voucher Scheme; and an ongoing Early Learning and Childcare Consultation around data sharing.

**Decision**

The Oban, Lorn and the Isles Area Community Planning Group:

1. considered and noted the information provided; and
2. noted that, in the absence of a representative from the Department for Work and Pensions (DWP), any questions could be forwarded to Stuart McLean following the meeting and any responses would then be circulated to the Group.

(Reference: Update by Ronnie Kelly, Centre Manager, Department for Work and Pensions, submitted)

**(d) Opportunity for verbal updates by Community Planning Partners**

Becky Hothersall, Community Development Officer, Argyll and Bute Council

Becky Hothersall provided information around the Scotland's Census 2022 Argyll and Bute Engagement Event being held on 24<sup>th</sup> February 2022 between 2pm-3pm. She noted that the online event was aimed at community organisations across Argyll and Bute, and looked to assist them in supporting underrepresented groups to participate in the upcoming Census.

It was noted that further information around this, and details of how to join the event, had been uploaded to the Group's Basecamp site.

Joan Best, Crossroads North Argyll

Joan Best advised that the organisation were very busy providing respite support for 48 unpaid carers. She also outlined information around the implementation of a service on Mull; support being provided for new carers across the area; and an increase in referrals for support.

Joan encouraged anyone who may be interested in working with the organisation to get in touch with her, as they did require new staff while the service continued to develop.

### Catriona Petit, Hope Kitchen

Catriona Petit highlighted that issues were being faced around household budgets due to the rise in fuel prices, and partnership working was being undertaken to collate information to assist people with this.

Catriona advised that she looked forward to working with Ali Martin in her new Minority Ethnic Carers of People Project role supporting travelling communities. She noted that Hope Kitchen had also been working with NHS Dementia Support Workers and welcoming more people with a dementia diagnosis into Hope Kitchen. It was noted that Hope Kitchen had also been undertaking more Homestart related project work.

### Judith Hawcroft, North Argyll Carers Centre

Judith Hawcroft advised that the Centre were receiving a huge number of new referrals for carers identified as requiring support. She noted that the Centre were supporting a large number of carers, including young carers, and also carrying out reviews of support plans.

Judith advised that there had been opportunities for more activities to take place following an easing of Covid-19 restrictions, and provided information around the day trips, outdoor activities and events that had been organised for carers.

### Inspector Ian Hutchison, Police Scotland

Inspector Hutchison introduced himself to the Group, following his recent appointment as Inspector. He provided information around recruitment in the area; support for forthcoming events; the Local Policing Plan 2020-23; efforts being made to promote and educate people on the enforcement of new livestock legislation; the implementation of the Keep Safe scheme and Herbert Protocol to assist vulnerable people; an increase in instances of fraud and efforts being made to tackle this; and an anticipated increase in people in the area during the tourist season.

It was noted that a report which provided further information around these issues would be circulated to the Group following the meeting.

Discussion focused around fraud and whether suspected instances of fraud should be reported to the Police. Inspector Hutchison confirmed that instances of suspected fraud should be communicated to the Police, noting that fraud was underreported and information sharing was important to reduce this.

John Sweeney welcomed Inspector Hutchison to the Group and advised that he hoped to build on previous positive partnership working between SFRS and Police Scotland in future.

### Ali Martin, Minority Ethnic Carers of People Project (MECOPP)

Ali Martin introduced herself as the new Support and Development Worker for MECOPP. She provided information around the work that she would be doing to support the Gypsy Traveller community to improve access to accommodation and to tackle racism and discrimination. She also outlined information around consultations and one-to-one support that she would be taking forward, following a delay in progressing COSLA and Scottish Government strategies during the Covid-19 pandemic.

Ali invited anyone who may be interested in working with MECOPP to get in touch with her. The representatives from Crossroads North Argyll and Skills Development Scotland agreed to contact Ali following the meeting.

## **7. COMMUNITY FOCUS - ARGYLL & BUTE'S TIME FOR CHANGE CLIMATE ACTION GROUP**

The Group considered a presentation by Cathy Cameron, Time for Change Argyll and Bute. The presentation provided an overview of the organisation's origin as a youth group and their development since then to include a wider member demographic; their purpose; the ongoing work to combat the climate crisis and the ways in which the organisation were progressing this; details of the organisations achievements since 2019; and information around the organisations plans for 2022.

The presentation also provided information in relation to some terms relating to climate change, as well as details of useful resources for anyone who wished to seek further information around the climate crisis. Cathy noted that Time for Change were able to assist local organisations with projects and provided past examples of positive local partnership working. In addition to the resources available in the presentation, Cathy also highlighted the Community Planning Partnership Climate Change Action Signposting.

Cathy outlined the ways in which Group members and Time for Change could provide mutual support to each other. She invited anyone who would like further information to contact Time for Change at [timeforchangeargyll@gmail.com](mailto:timeforchangeargyll@gmail.com).

Discussion took place around Carbon Literacy Training, with Cathy confirming that Time for Change were awaiting confirmation from the Council around this but understood that they were seeking a suitable provider. Cathy noted that Time for Change offer training, and Catriona Petit advised that Argyll and the Isles Coast and Countryside Trust also provide a two-day training course.

Following a request from Councillor Robertson, Cathy agreed to circulate a list of trees suitable for carbon reduction to the Group following the meeting.

### **Decision**

The Oban, Lorn and the Isles Area Community Planning Group considered and noted the information provided.

(Reference: Presentation by Cathy Cameron, Time for Change Argyll and Bute, submitted)

## **8. CLIMATE CHANGE**



(a) **Climate Change Working Group Minutes - 16 December 2021**

The minutes of a recent meeting of the Climate Change Working Group, held on Thursday 16<sup>th</sup> December 2021, were before the Group for noting and relevant discussion.

Laura Corbe, as the Group's representative on the Climate Change Working Group, provided information around the background of the Climate Change Working Group; their aim to reach net zero before national targets; their plans to define the main aims of the group and to develop an engagement plan in collaboration with local organisations; and the proposed employment of a Project Officer to progress the work of the Group.

**Decision**

The Oban, Lorn and the Isles Area Community Planning Group:

1. considered and noted the minutes of the Climate Change Working Group meeting held on Thursday 16<sup>th</sup> December 2021; and
2. considered and noted the additional information provided by Laura Corbe as the Climate Change Working Group representative.

(Reference: Minute of the Climate Change Working Group, held on Thursday 16<sup>th</sup> December 2021, submitted)

(b) **Opportunity for updates on community based initiatives**

The Group were invited to provide any updates on community based climate change initiatives.

Councillor McGrigor raised concerns around the effects of global warming on the number of insects and pollinators. Discussion took place around beekeeping, and John Sweeney advised that he was undertaking investigations into land at the back of Oban Fire Station being used as a bee habitat. The Chair noted that he would be interested in collaborating with SFRS around this, if progressed, as Oban High School offered beekeeping qualifications.

Catriona Petit also highlighted the Green Shoots garden at Hope Kitchen, advising that this was a place where people could grow fruit and vegetables locally. She noted that bees were also kept in the garden.

**Decision**

The Oban, Lorn and the Isles Area Community Planning Group:

1. considered and noted the updates provided; and
2. agreed that this would remain as a standing item on future agendas.

**9. OBAN BID FOR CITY STATUS**

The Group considered a report which provided an update to Members on the Oban Bid for City Status as part of the Civic Honours. The report provided information around the background of the bid; the benefits of city status; and the reason behind Oban's selection for the bid.

Councillor Robertson encouraged people to read through the bid submission, a link to which was included within the report, as it was very interesting. The Chair provided information around an increase in families enrolling at Oban High School, noting that there were exciting things happening in the area.

### **Decision**

The Oban, Lorn and the Isles Area Community Planning Group:

1. considered and noted the contents of the report; and
2. noted that in the absence of a representative from the Council's Development and Economic Growth service, any questions could be forwarded to Stuart McLean following the meeting and any responses would then be circulated to the Group.

(Reference: Report by Fergus Murray, Head of Development and Economic Growth, Argyll and Bute Council, dated 19<sup>th</sup> January 2022, submitted)

### **10. DATE OF NEXT MEETING**

The Group noted that the next meeting of the Oban, Lorn and the Isles Area Community Planning Group would take place at 10:00 a.m. on Wednesday, 27<sup>th</sup> April 2022.

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**Argyll and Bute Community Planning Partnership****Oban, Lorn and the Isles  
Area Community Planning Group****27 April 2022**

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**Community Planning Partnership Management Committee Update**

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This briefing relates to the meeting of the Community Planning Partnership (CPP) Management Committee which was held on 16<sup>th</sup> March 2022. The briefing is for noting and relevant discussion.

**Summary**

The CPP Management Committee met on the 16<sup>th</sup> March 2022 with the meeting being held virtually given the current restrictions in place and in line with the Council's current approach.

This update provides an overview of the discussion which took place.

Reports which were discussed at the meeting can be found here [Browse meetings - Argyll and Bute Community Planning Partnership - Management Committee - Argyll and Bute Council \(argyll-bute.gov.uk\)](#)

**Highlights****Matters Arising from Area Community Planning Groups**

- An update was provided on the discussions which had taken place at all 4 Area Community Planning Groups which had been held in February 2022. The meetings had been well attended with a variety of interesting presentations given.
- The Management Committee noted the current situation in regard to office bearer positions, noting that David Moore (SFRS) had been appointed as Chair of the Helensburgh Lomond Group with Sephton MacQuire (Dunbritton Housing Association) appointed as the Vice-Chair of the Group. The Chair encouraged all partners to promote the remaining positions (Bute and Cowal and MAKI Vice-Chair positions) within their respective organisations.
- The Chair paid tribute to Willie Lynch who had resigned from his position on the Bute and Cowal Group. He thanked Willie on behalf of the CPP for his dedication and support during the past 7 years.

### **Introduction to New Members of the Scottish Youth Parliament (MSYPs)**

The Chair introduced Chloe Meikle from Helensburgh & Lomond Youth Forum, Ryan MacIntyre from Dunoon Grammar and Baileigh McIntyre from Rothesay Academy to the Management Committee as the new Members of the Scottish Youth Parliament representing Argyll and Bute. Each of the MSYPs provided some information on their own interests and passions with it being noted that all three will be involved with the various Parliamentary Committees. It was agreed that the MSYPs would be invited to future meetings of the Area Community Planning Groups with August being the first meeting due to the upcoming examinations.

### **Cross Cutting Themes**

#### **Climate Change**

The Chair of the Climate Change Working Group, Stan Philips provided the Committee with an update and referred to the recently published [Intergovernmental Report on Climate Change](#) which noted the need to go much further and faster on measures to mitigate climate change. The Group is working with a number of groups to see what is happening in other council areas. The Working Group have identified that it would be beneficial to engage a project officer to work up plans for adaptation, mitigation and engagement in relation to climate change and Stan highlighted the need for funding from across the CPP. It was agreed that all partners would work to identify possible funding sources which could assist in resourcing this post. It was noted that climate change affects everyone with a couple of recent examples of the impact being the issues on the Rest and be Thankful and a road washout on Bute. Partners were encouraged to look at the existing examples of work and good practice which can be found on the [CPP Climate Change website](#).

#### **Child Poverty**

Fiona Davies provided the Committee with an update on the work of the Child Poverty Working Group and advised that they now have a part time project assistant who will concentrate on data and engagement. Updates were also provided on The Argyll and Bute Flexible Food Fund, Poverty Awareness Training, Money Matters Training and Leaflet and the activity around the implementation of school clothing banks across the Council.

#### **Financial Inclusion**

Lorna Byrne provided some information around the Scottish Welfare Fund with it being noted that applications were still at high levels. It was noted that AliEnergy have supported 927 households in the most recent period to the end of January 2022 with a total client gain of £1.15m.

## **Community Wealth Building**

Takki Sulaiman from the TSI gave a brief update and explained the aim of Community Wealth Building is to make local financial power work for localities, keeping the wealth generated locally in the area. Work is ongoing in relation to the next steps in relation to this, with discussions around how the Building Back Better post can help in providing baseline data to support this.

## **Digital**

Nicola Hackett and Iain MacInnes provided an update on the work of the Digital Communities Group which includes representatives from Live Argyll, the Community Development Team, the Education Service, Health Improvement Team, HSCP, Argyll College, University of Highlands and Islands and the 3<sup>rd</sup> Sector. Draft Terms of Reference had been developed and would be shared with the CPP once approved. The main focus of the Group is to look at are accessibility to digital devices, supporting learners in communities to utilise devices effectively and work around digital infrastructure.

Information was also provided on some of the projects which are ongoing to provide internet access in rural areas with programmes such as the UK Gigahub programme being highlighted. The reuse of digital devices was also discussed with it being noted that there were some projects which would repurpose devices for distribution to those in need.

## **Building Back Better (Communities)**

Rona Gold updated on the work of the Building Back Better (Communities) Group with it being noted that the Building Back Better worker would commence in post in April 2022 (2 days a week for 18 months). The new post will look at creating guidance for community groups, build on community contacts and engage with and support communities.

Laura Evans (Police Scotland) provided information on the Scam and Fraud Prevention Project with it being noted that instances of fraud had increased dramatically during the Pandemic. It was noted that the CPP had supported funding to purchase 150 call blocking devices with 129 of these already installed for vulnerable residents,

## **Outcome 1**

### **Argyll and Bute Employability Partnership**

Ishabel Bremner provided an update on the progress with the Argyll and Bute Employability Partnership (ABEP) noting that work is ongoing and that the delivery plan will come to the next meeting of the Management Committee. Delegation for endorsement on the plan was given to allow for the timescales to be met. The delivery plan includes aspects such as interventions from the Scottish Government such as the Young Persons Guarantee and recruitment incentives.

### **Recruitment and Retention Working Group update**

Morag Goodfellow advised that the group had not met since December 2021, however they have commenced a project to look at mapping existing activities around recruitment and sharing best practice which will hopefully be reported to the Management Committee in June. The Settlement Project Support Officer (funded by HIE) is in post and will start work on 4<sup>th</sup> April 2022 as part of the Council's Economic Growth Team.

### **Strategic Transportation Projects Review 2 (STPR 2)**

Fergus Murray provided an update on this project which will determine transport investment decisions in Scotland for the next 20 years. Specific targets for STPR2 for Argyll and Bute at the moment include a fixed link to Mull from Oban and the Rest and Be Thankful upgrade. Fergus noted that there were a number of issues which had been highlighted to the Government through the consultation response, which included:-

- (i) How the rural economy provides a great deal to the national economy via tourism, capital value, whisky, aquaculture etc. STPR focuses on population size rather than economic value;
- (ii) How Argyll and Bute connects to the central belt which could accelerate population drift to urban areas;
- (iii) Adaptations for climate change impacts;
- (iv) The impact of car reduction in rural communities when that is often the only option available; and
- (v) How Local Authorities can deliver on the STPR agenda without government support.

## **Outcome 4**

### **Corporate Parenting Board**

David Gibson provided an update on the Corporate Parenting Board, noting that the current Chair Councillor Mary-Jean Devon was standing down. He recognised the service of Councillor Devon and thanked her for her contributions and wished her well for the future. It was noted that a new Chair would need to be identified by May 2022 with it being agreed that the Children's Strategic Group would look at the appointment of a replacement Chair and would report back to the Management Committee once confirmed.

## **AOCB**

### **(a) Shaping Places for Wellbeing Programme**

Rona Gold noted that Dunoon has been selected as one of four case study areas for the [Shaping Places for Wellbeing](#). The case study will trial an approach over the next 3 years linking with Improvement Service in Scotland and Public Health Scotland. Most of the reporting from the steering group will go to ACPGs locally and will look at how to reduce health inequalities in Dunoon.

### **(b) Ukraine**

Kevin Champion asked what is being done from a strategic perspective on providing refuge for those fleeing Ukraine. It was noted that this was a fast moving and emerging situation but that the Council was liaising with the Scottish Government and CoSLA on how this can be supported. Morag Brown, who led on the Syrian and Afghan Refugee relocations is working towards updating information on the Council website and collating offers of accommodation.

### **For further information, please contact:**

Shona Barton, Committee Manager, Argyll and Bute Council (01436) 657605  
[Shona.barton@argyll-bute.gov.uk](mailto:Shona.barton@argyll-bute.gov.uk)

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# Area Community Planning Group

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REPORT FOR OBAN, LORN & THE ISLES

## **AREA COMMUNITY PLANNING GROUP**

**Area:** OBAN

**Date of Report:** 04-04-22

**Name of officer submitting:** PC Lisa Neish

### **Update:**

- Your Dog Your Responsibility
- Counter Terrorism Awareness
- Fraud Prevention
- Local Police Plan 2022-23
- Forthcoming events
- Resourcing

### **1. Your Dog Your Responsibility**

As lambing season is upon us, and with new legislation launched in relation to livestock worrying, our Divisional launch of this was held on Friday 11<sup>th</sup> February 2022. The new legislation for livestock worrying now covers a wider range of animals including camelids and ostriches. The Dogs (Protection of Livestock) (amendment)(Scotland) Act 2021 includes amendments to the penalties people can face which includes a fine up to £40,000 or 12 months imprisonment. The message is clear, it's your dog and it's your responsibility. Always keep your dog in sight and under proper control when near livestock and avoid fields with sheep particularly at this time of year when any stress may cause them to abort their young. Funding from National Farmers Union Scotland (NFUS) has enabled crime prevention packs for those involved in agriculture and forestry work to be printed and these will be available shortly. Waterproof fence posters will also be available from your local police station

in the coming weeks which can be fixed to fence posts advising people of this legislation.











If you would like to become involved in promoting this or helping to display the fence posters then please let us know ([Laura.evans@scotland.pnn.police.uk](mailto:Laura.evans@scotland.pnn.police.uk)).

## 2. Counter Terrorism Awareness

PC Dave Burton is our local Counter Terrorism Liaison Officer and has been providing inputs to local Housing Association as an introduction to Counter Terrorism. This ensures that staff are aware of signs of radicalisation and any prevention work that can be done by them as a frontline measure.

## 3. Fraud Prevention

To support Cyber Scotland Week 2022, Police Scotland in partnership with Neighbourhood Watch Scotland held a series of online seminars to raise awareness of scams and online safety. This is due to the increase in reported frauds we have seen since the start of the Covid-19 pandemic. There were 3 sessions held – General Online Safety Tips, Child Protection (their safety, our responsibility) and Scams Prevention and Awareness. Neighbourhood Watch Scotland have now uploaded each presentation to their YouTube Channel so that they can be watched and shared at any time. Here is the link to view each recording:

- Online Safety Awareness - <https://www.youtube.com/watch?v=M0TmqVdyiQc>
- Their Safety, Our Responsibility - <https://www.youtube.com/watch?v=0CnFzGFPXGo>
- Scams & Digital Footprint Awareness - <https://www.youtube.com/watch?v=hKdmU7Y0fQk>

Inputs are continuing for community groups and call blockers continue to be installed for those most at risk of falling victim to scams.

#### **4. Local Police Plan 2020-23**

<https://www.scotland.police.uk/spa-media/1nvfendn/argyll-bute-local-policing-plan-2020-2023.pdf>

Oban, Lorn & the Isles, Mid Argyll, Kintyre & Islands is one of three command areas in Argyll & West Dunbartonshire

##### **Priorities**

The priorities for the area are decided by data from our strategic assessment which details threats and risks, and also from feedback from local authorities, partners, and residents in the Your Police Survey

<https://consult.scotland.police.uk/surveys/your-police-2020-2021/>

- Serious organised crime
- Acquisitive crime
- Road safety and road crime
- Violent crime

- Public protection

As we move into 2022, the priorities remain unchanged and we continue to focus on these according to local demand within Oban, Lorn and the Isles.

## **5. Forthcoming events**

As we progress further into 2022, we are starting to see restrictions from the Omicron variant of Covid-19 eased again. This will open up the opportunity for local events to commence again such as the Mull Music Festival, Tiree Music Festival, Oban Live and the Argyll Gathering along with other smaller functions. This will be a vital opportunity to re-engage face to face contact with many people in the community on a larger scale. Our planning department is fully engaged with regards to any such planning applications and resources and are adjusted to suit.

## **6. Resourcing**

We have recently advertised for Officers to work at Oban Police Station on a summer secondment which has generated some interest and we are hopeful we will soon be able to welcome some new officers to assist us through the busy summer months.

We will also be welcoming back our probationer officers this month. The 3 officers were with us for a short time recently before returning to the Police college to complete their training and will now return later this month to provide additional support to the Oban area.

End of Report.

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## Oban, Lorn and the Isles

### Q4 2021/22



## Oban, Lorn and the Isles...Incidents

### Q4

Incidents	ON&L 20/21	OS&I 20/21	Total 20/21		ON&L 21/22	OS&I 21/22	Total 21/22	+/-
Total	42	55	97		42	59	101	-4
Fire Fatalities	0	0	0		0	0	0	0
Non-Fatal Fire Casualties	0	0			0	0	0	0
Accidental Dwelling Fires	3	2	5		2	2	4	-1
<u>7KPI's</u>								
Deliberate Fires	2	2	4		2	1	3	-1
Accidental Fire	11	10	18		9	6	15	-3
Fatal and Non-fatal fire casualties	0	0	0		0	0	0	-1
Non-Domestic fires	0	2	2		0	2	2	2
Special services incidents	10	9	19		3	8	11	-8
RTC Casualties	2	0	2		1	0	1	-1
False alarms	19	37	56		28	44	72	+16

**INCIDENTS OF NOTE Q4 – 2021/22****Primary Fires**

29/01/2022	Eleraig	Oban	Extinguished prior to fire service arrival
18/02/2022	B845 Bonawe	Oban	Vehicle fire
07/03/2022	Loran & Islands Hospital	Oban	Extinguished prior to fire service arrival
18/03/2022	Appin	Appin	Extinguished prior to fire service arrival

**Secondary Fires**

02/01/2022	Oban	Oban	Bonfire
17/03/2022	Oban	Oban	Accidental
22/03/2022	Tobermory	Tobermory	Large Grass
23/03/2022	Oban	Appin	Small grass fire
29/03/2022	Oban	Appin	Controlled Burning

<b>Home Fire Safety Visits</b>
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**2020/21 – Q4**

Station	Visits 20/21	HR 20/21		Visits 21/22	HR 21/22	+/- Visits	+/- HR
Oban	18	7		77	25	+59	-12
Bridge of Orchy	0	0		0	0	0	0
Appin	2	2		3	1	0	-2
Tobermory	0	0		0	0	0	-1
Craignure	2	1		5	5	+3	+3
Salen	0	0		2	1	+3	+1
Bunessan	1	1		0	0	-1	-1
Luing	1	1		2	2	+1	+1
Lismore	0	0		4	4	+4	+4
Iona	0	0		0	0	0	0
Seil	2	2		4	1	+2	-1
Kerrera	0	0		0	0	0	0
Tiree	0	0		11	5	+11	+5
Coll	0	0		0	0	0	0
Dalmally	0	0		1	0	+1	0
<b>TOTAL</b>	<b>26</b>	<b>14</b>		<b>109</b>	<b>44</b>	<b>+83</b>	<b>+14</b>

**Community Safety Activity**

- Post Domestic Incident Response (PDIR)

- Fire Safety Talks – Due to Covid-19 were unable to go into schools so we integrated our presentations into Education networks and remotely supported schools with the presentations
- Continue to deliver Fire Safety advice via telephone and provision of smoke detection where none is fitted. HFSV's are carried out where there is a threat of fire from criminal activity
- Represented on the MARAC for those affected by domestic Violence
- Covid-19 Testing implemented at Arrochar and Cove Community Fire Stations in the area.
- Continue to support "Make the Call" Campaign
- Additional CAT Members have joined the team and will assist & within the area.
- Support and assist Police Scotland with Call blockers training and fitting of units.
- Supporting PAWS group and engaging with the public, #RESPECTTHEWATER campaign.
- Week of action for partners with risk awareness training via MS Teams.
- Engaging with communities for Spring TAP safety advice.



SCOTTISH  
FIRE AND RESCUE SERVICE  
Working together for a safer Scotland

**Do you know someone **OVER 50** who **SMOKES?****

.....

And do they meet one or more of the following criteria:

- Living alone?
- Mobility issues?
- Using medical oxygen?

**THEY MAY BE AT GREATER RISK OF FIRE AND WE NEED TO REACH THEM!**





### Community Learning Service update

#### **Youth Services:**

**Youth Action Groups** continue to meet across the Authority and are involved with the planning and discussions and promotion around activities being offered for the Easter Holiday GIVE Programmes being rolled out in each of the areas. Young people are being invited to sign up.

**Give Holiday Programmes** is a Youth Volunteering Programme and Young people are encouraged to get inspired through volunteering and engagement. It is a great way for young people to have fun, meet new people, help their communities, learn new skills, and gain Saltire Awards and volunteering hours.

**Transition and School Leavers Programmes** are currently being developed for Summer Leavers across Argyll.

**The New Youth Work Strategy** is due to be published and made available this late spring early summer 2022.

#### **Adult Learning:**

**Weekly Learning HUBS** are established in almost all of the areas now with the rest opening Mid-April 2022. The Learning Hubs will provide support to Adult Learners who want to work on a variety of topics such as basic IT, employability, accredited learning and confidence. The HUBs will be another gateway for Community Learning Adult Leads to engage with learners and identify learner needs which contributes to running specific courses. Initially the HUBs will also be supported by some Partners and Community learning is currently looking to expand support through recruitment of volunteers across the Community Learning areas.

**Adult Literacy and Numeracy Support** has been identified as a provision gap since June 2020. Now that Adult Learning is being re-establish we are looking to recruit ALN (Adult Literacy and Numeracy) volunteer tutors to help with this support. Once recruitment, training and Induction have been completed we are looking for some ALN provision to be in place July 2022.

**The New adult Learning Strategy** is due to be launched and made available/ published in May 2022.

**New Scots and existing Refugee resettlement project/funded programme Bute.** This a Partnership based project involving Argyll and Bute Council, Mount Stewart Trust, Argyll College, and LiveArgyll—the aim is to provide structured volunteering opportunities, SQA Accredited Learning opportunities and cultural and leisure service opportunities to New Scots integrating into the community as well as existing Syrian families already living in the community. As well as Improving community links another aim is to improve on the language learned through ESOL classes.

LiveArgyll has recruited and is managing (through Community Learning Services) a Community Learning and Development Worker whose role is to recruit volunteer mentors to support New Scots, existing refugees and speakers of other languages to integrate and take up these opportunities. Some examples are an SQA in Horticultural being delivered by Argyll College, Tree planting and Gardening/grounds volunteering opportunities at Mount Stewart, continued ESOL Classes, and

complimentary /free LiveArgyll memberships to access gyms and leisure facilities to improve and enhance health and wellbeing for both participants and volunteer mentors. The project will run until end of November 2022.

**Argyll & Bute Citizens Advice Bureau Community Planning Partnerships Update Spring 2022**

Argyll & Bute CAB has continued to service communities across Argyll & Bute throughout the COVID pandemic and is now experiencing a high number of enquiries from clients looking for a range of advice topics. Welfare rights and housing enquiries constitute a large degree of advisers workload, however debt and in particular energy debt is an increasing theme for a greater percentage of our clients. As a result we have obtained funding to increase our debt support with a part-time energy debt specialist employed to support the workload.

Her Majesty's Court & Tribunals Services have communicated that they will recommence face to face sessions from 4<sup>th</sup> April and we have started to see an increase in numbers of clients looking for support to avoid evictions as a result also.

Our advisers are reporting a large increase in the numbers of clients reporting complex or multifaceted issues and an increase in mental health issues as a result. We are actively looking at funding opportunities to support vulnerable clients in these situations.

The bureau has begun its Spring 2022 Adviser training programme and has a target of recruiting 12 volunteer advisers each year – the next intake will be late summer 2022. All our volunteers are continuing to work remotely for the most part with advisers covering the entirety of Argyll & Bute.

We are currently running a consultation exercise with partner organisations in order to review the work of the bureau and would welcome CPP attendee's responses to this <https://www.smartsurvey.co.uk/s/ABCABCommunityPartnersSurvey/>

The bureau has been carrying out a small piece of research recently into the private rental housing market across Argyll & Bute and hopes to have the report on the impact of this sector on communities available early April for dissemination to partners.

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## DWP Partner Update April 2022

### Count of customers – Universal Credit and Legacy benefits (Stats Xplore 12/04/22)

#### Universal Credit – Number of People on UC by Age Group at February 2022 (all conditionality groups)

<b>Jobcentre Plus</b>	<b>18 – 24</b>	<b>25 – 39</b>	<b>40 – 49</b>	<b>50 – 59</b>	<b>60+</b>	<b>TOTAL</b>
Campbeltown	111	337	183	151	92	874
Dunoon	148	450	246	219	97	1160
Helensburgh	169	476	244	194	110	1193
Oban	221	680	340	284	161	1686
Rothsay	76	232	139	123	79	649
<b>TOTAL</b>	<b>725</b>	<b>2175</b>	<b>1152</b>	<b>971</b>	<b>539</b>	<b>5562</b>

#### Universal Credit – Number of People on UC by Conditionality Group at February 2022

<b>Jobcentre Plus</b>	<b>C'town</b>	<b>Dunoon</b>	<b>H'burgh</b>	<b>Oban</b>	<b>Rothsay</b>	<b>TOTAL</b>
Searching for work	234	355	275	526	18	1408
Working – with requirements	152	181	195	256	111	895
Working – no requirements	173	180	246	345	78	1022
No work related Requirements	279	370	392	459	226	1726
Planning for work	9	24	23	31	21	108
Preparing for work	34	59	54	82	31	260
<b>TOTAL</b>	<b>881</b>	<b>1169</b>	<b>1185</b>	<b>1699</b>	<b>485</b>	<b>5419</b>

**Jobseekers Allowance as at August 2021 – Argyll & Bute**

Male	126
Female	73
<b>Total</b>	<b>199</b>

**Employment & Support Allowance as at August 2021 – Argyll & Bute**

<b>Phase of claim</b>	
Assessment phase	113
Work Related Activity Group	331
Support Group	2238
<b>Total</b>	<b>2682</b>

**Income Support as at August 2021 – Argyll & Bute**

<b>Statistical Group</b>	
Lone Parent	70
Carer	122
<b>Total</b>	<b>174</b>

**Way to Work** was launched on 28<sup>th</sup> January, a national drive to get half a million people who are out of work into jobs in the next five months. Nationally there are over 1 million vacancies to fill, so lots of opportunities, many of which need no prior experience.

Work Coaches are offering increased face-to-face time, tailoring support and improving the work coach's understanding of their customers needs and their suitability for certain roles.

Employer Advisers will be working closely with employers, providing a named point of contact within their local Job Centre and will work with employers to help fill their vacancies. This offer can include actively promoting vacancies to matching customers, pre-screening, offering Jobcentre Plus offices to conduct interviews as well as working with customers and employers to secure Sector-based Work Academy Placements, Work Trials or Work Experience where appropriate.

We are encouraging employers to make use of Job Centre facilities to promote their vacancies, introduce customers to employers. There is also space in each Job Centre for employers to conduct interviews.

We are also hosting Recruitment Events in Job Centres:

Oban has hosted events two date to support employers fill their vacancies which resulted in 9 possible job offers.

Campbeltown hosted an event on 31<sup>st</sup> March to gain some insight into the challenges they face in their recruitment and how we can support employers.

Dunoon Job Centre had a Recruitment Event on 7<sup>th</sup> April and Rothesay Job Centre will host an event on 14<sup>th</sup> April to support employers in those areas.

## **Provision**

DWP purchased provision for 10 customers via DPS to upskill them in customer service roles such as hospitality or retail which ran from 21<sup>st</sup> February to 11<sup>th</sup> March 2022. Through this provision, customers obtained certification in Food Hygiene, Personal Licence Holder, Health & Safety as well as accredited Customer Service Level 2. This provision was delivered remotely to customers across Argyll & Bute. A second 3-week course is due to start on 25<sup>th</sup> April for a further 6 customers.

DWP has also purchased provision a Construction course for 6 customers in the Helensburgh area which is started on 28<sup>th</sup> March and will run for 4 weeks. Through this, customers will have the opportunity to attain a CSCS card, Asbestos Awareness, Traffic Marshall and other certification to improve their prospects of finding work in this sector.

## **Support for energy bills and the cost of living**

This week, the Chancellor announced support to protect households from rising energy bills. Millions of households will receive up to £350 to help with the cost of living, following the rise to the energy price cap. All domestic electricity customers will get £200 off their bills, and 80% of households will receive a £150 Council Tax rebate from April. Factsheets on the support available can be found on [GOV.UK](https://www.gov.uk).

## **Helping parents and carers with their childcare costs**

Thousands of families are using Tax-Free Childcare to pay for childcare and benefiting from the 20% government top-up. But there are thousands more families across the UK missing out on the chance to save money on childcare. The childcare top-up is available as part of the Government's Tax-Free Childcare scheme. Eligible working families can receive up to £500 every three months (or £1,000 if their child is disabled) towards the cost of accredited holiday clubs, before and after-school clubs, childminders and nurseries, and other accredited childcare schemes. Tax-Free Childcare is available for children aged up to 11, or 17 if the child has a disability. And for every £8 deposited into an account, families will receive an additional £2 in government top-up.

Parents and carers can check their eligibility and register for Tax-Free Childcare on [GOV.UK](https://www.gov.uk).

### [Find out more](#)

A range of communications tools to help promote Tax-Free Childcare are available to [download](#). [Read the press release](#)

## **Change to Permitted Period and Usual Occupation Rules**

Previously, the permitted period a claimant could look for work in their preferred sector was for a maximum of 13 weeks. This has changed to a maximum of 4 weeks. [Press release on GOV.UK](#)

## **Special Rules for Terminal Illness update**

Fast-tracked access to benefits will be extended to a year from six months for people nearing the end of life, under changes due to take effect from 4 April. This means that people who are thought to be in their final year of life will be able to receive vital support through the 'Special Rules' and given fast-tracked access to Universal Credit and Employment and Support Allowance.

Those who are eligible will not be subject to a face-to-face assessment or waiting periods, and in most cases, they will receive the highest rate of benefits. [Read full press release](#)

## **Tax credits customers encouraged to check if they could be better off on Universal Credit**

A new Universal Credit campaign has been launched aimed at tax credit customers. The campaign aims to raise awareness that tax credits are ending in 2024 and that many tax credit customers could be financially better off on Universal Credit.

The campaign signposts to independent benefits calculators to help tax credit customers see if Universal Credit is right for them. It also encourages customers to seek independent advice before they apply. The campaign is being promoted through digital, social and radio advertising. A new webpage on the Universal Credit website for Tax Credit customers contains additional information to help people make the right decision for them.

Go to [Tax credits are ending - Understanding Universal Credit](#) for more details.

Eligibility criteria apply.

Further information about Universal Credit is being provided directly to tax credit customers as part of the tax credit renewals process. As with the campaign, the information signposts claimants to independent benefits calculators and encourages customers to seek independent advice before they apply to Universal Credit.

## National Go Live – Adult Disability Payment (Scotland)

Adult Disability Payment (ADP) is the replacement for Personal Independence Payment (PIP) for customers living in Scotland. It will be rolled out in phases:

- **21 March 2022** – Dundee, Perth & Kinross, the Western Isles
- **20 June 2022** – (in addition) Angus, North & South Lanarkshire
- **25 July 2022** – (in addition) Fife, North Ayrshire, East Ayrshire, South Ayrshire, Moray, Aberdeen City & Aberdeenshire

ADP will then be launched nationally, across Scotland, from **29 August 2022**. From 29 August 2022 customers living in Scotland should no longer claim PIP but instead claim ADP. For further information and how to claim visit [mygov.scot](https://mygov.scot).

## Support for those fleeing the conflict in Ukraine

People arriving in the UK from Ukraine can now find essential benefits information on a new web page set up by DWP.

The new web page is accessible via the Department's Understanding Universal Credit website, at [Support for those fleeing the conflict in Ukraine - Understanding Universal Credit](#).

People arriving in the UK from Ukraine because of the Russian invasion can apply for financial help immediately, as well as access tailored job support.

Ukrainians can apply for benefits and other types of financial support from the day they arrive in the UK. Translation services are available to help new arrivals with phone applications, and work coaches in DWP Jobcentres are on hand to support people making claims online.

DWP staff are also delivering additional face-to-face assistance to those who need it – including tailored support to find work and advice on benefit eligibility – and will continue to do so.

Also announced last week, people who sponsor a Ukrainian individual or family will not see their household benefit entitlements affected. [Read the full statement](#).

## **New money guidance from Money and Pensions Service**

The Money and Pensions Service (MaPS) has launched new guidance to help people manage changes to the cost of living. Its focus is on people who have not yet missed payments on their bills or credit commitments, but who are at serious risk of doing so.

The guidance on its [MoneyHelper](#) website helps people manage their money in uncertain times. These resources and tools are aimed at people who:

- Are [struggling to keep on top of their bills and payments](#)
- Have experienced a [reduction in income or squeezed budgets](#)
- Are [self-employed](#)
- Have been or are worried about being made [redundant or losing their job](#)

For people who are already missing payments on their bills or credit commitments, then free debt advice services are available via MaPS' advice [locator tool](#).

End

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## Argyll & Bute Community Planning Partnership

**Area Meetings**  
**Date: April 2022**



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### Partner update – Public Health

The Argyll and Bute HSCP Public Health team is pleased to provide an update on three areas of work: Community Link Working, Living Well & the NHS Highland Director of Public Health report.

#### Community Link Working

Argyll and Bute Health and Social Care Partnership is pleased to announce the launch of a new Community Link Worker service in the region. The Community Link Worker service can be accessed through referral from 12 GP practices across Argyll and Bute.

Community Links Workers (CLW) can take referrals from GP teams and use a person-centred social prescribing approach to strengthen the link between primary care, other health services, and community resources. Community Link Workers recognise that social issues such as debt, relationships, employment and loneliness affect people's health and wellbeing, and will connect people to sources of support or resources within their community. The CLW works with an individual to identify underlying causes and stressors in their life, which are having a negative impact on their health. These causes and stressors are often complex socioeconomic issues which are more appropriately addressed by services other than primary care. The CLW supports individuals to set goals and to navigate barriers to accessing services. The aim is to support people in taking control over their own health and wellbeing, and includes referring them to community services which can support them in doing so.

The service has been developed in line with the modernisation and expansion of services delivered in GP practices, resulting in multidisciplinary teams working together to support people holistically and improve outcomes for patients.

We Are With You has been contracted to provide this service for Argyll and Bute. We Are With You have been working in Argyll and Bute since 2015 and have a strong understanding of the rural geography of our communities.

The service will cover patients registered at the following practices: Campbeltown Medical Practice, Dr G Hall & Partners, Church Street Surgery, Cowal Medical Practice, Bowmore Medical Practice, Port Ellen Practice, Rhinns Medical Centre, Lochgilphead Medical Centre, Lorn Medical Centre, The Bute Practice, Millig Practice, Dr B McLachlan & Ptnrs

At present, the service is targeted at patients who live in Scottish Index of Multiple Deprivation (SIMD) decile 5 or less. The service will cover 78% of the patients in SIMD decile 5 or less in Argyll and Bute and the remaining 22% have been marked as potential for future community link working services.

For more information you can email [argyllbutelinks@wearewithyou.org.uk](mailto:argyllbutelinks@wearewithyou.org.uk). Further information for the public and patients at these practices will be issued shortly.

## Living Well

The Argyll and Bute Living Well strategy was launched in September 2019 and makes a commitment to support people living with long-term conditions and those at risk of developing them. The strategy focuses on supporting people to manage their own health, and supporting communities to build groups and networks which can link people together.

The Living Well Implementation plan aligns to the HSCP strategic intentions under four themes:

- **People** – enabling and informing to ensure healthy living and self-management of long-term health conditions
- **Community** – joined up approaches to support for health living within communities
- **Leadership** – high level commitment within the HSCP to ensure investment in prevention of health and social care problems
- **Workforce** - supporting and educating frontline health and social care professionals to anticipate and prevent problems before they arise

The Living Well strategy incorporates work relating to physical activity, self management, type 2 diabetes prevention, link working, emotional wellbeing, suicide prevention, workforce development, and tobacco. More information about the Living Well strategy can be found at <https://www.ablivingwell.org/living-well-strategy>).

In addition, the Living Well self management grants are an opportunity for Third Sector organisations to fund projects that support the health and well-being of people living in Argyll & Bute, while aligning to the key priorities set out in the Living well Implementation plan. In years 1 and 2 of the Living Well strategy, £70,000 and £76,000 respectively were awarded to 3<sup>rd</sup> sector organisations. Year 3 of the grants saw £46,100 allocated to projects run by Argyll & the Isles Coast & Countryside Trust (ACT); Lorn and Oban Healthy Options Ltd; Dochas Carer Centre; Dunoon Community Development Trust; Jean's Bothy and Garelochhead Station Trust.

## Director of Public Health report – Suicide and Mental Health

Suicide is an important Public Health issue. The 2021 Director of Public Health Report addresses a number of issues relating to suicide, including mental health and illness, background influences such as adversity in childhood, poverty, and what is being done to improve mental health and reduce suicide rates across NHS Highland.

The report highlights that there is a consistently higher rate of deaths by suicide in the NHS Highland area than the Scottish average. The Argyll and Bute male rate was higher than Scotland, but the difference was not statistically significant. There are very substantial demographic and socio-economic inequalities in suicide risk. Suicide is more common in men than women, with men generally around three times more likely to die from suicide. Mental illness substantially increases the risk of death by suicide and most people who die by suicide are thought to have a mental illness at the time of their death. Suicide rates are higher in people who live in deprived areas. Adverse life events increase suicide risk and previous exposure to traumatic events, including sexual and interpersonal violence also increases risk. Some rural parts of Scotland have higher than average suicide rates and some occupational groups, including some rural occupations such as farming and forestry

have a higher proportion of deaths from suicide than average. Occupational risk may be partly due to access to lethal means of self-harm, but low-paying jobs probably contribute.

A public health approach to suicide and suicidal behaviour is important and is widely regarded as the approach that is most likely to achieve sustained reductions in suicide. A Public Health approach helps us understand the epidemiology, risk and protective factors for suicide both in the general population and in groups of people at elevated risk of suicide. It also helps us to understand how we can work to prevent suicide in the first instance and to improve support for those in crisis or bereaved.

The impact of the COVID-19 pandemic on mental health is also discussed within the report. A high global prevalence of both depression and anxiety during the time of the COVID-19 pandemic has been reported. At country and regional levels a wide variance in the prevalence of these mental health conditions has been observed, making it difficult to accurately describe the impact of the pandemic on mental health and wellbeing at this point in time. The impact of COVID-19 on mental health has been described as a consequence of the COVID-19 pandemic, but also as a “concurrent epidemic”. Reported positive effects on mental health during the pandemic include having the opportunity to spend more time with family, to help others and make a positive contribution to communities, and enjoy a better work-life balance. The measures put in place to reduce the risk of COVID-19 spreading, such as physical distancing and quarantine measures are also likely to have taken their toll on mental health and wellbeing.

Good mental health is essential in achieving improved outcomes for individuals, families and communities. Good mental health is determined by a wide range of social, economic, environmental, physical and individual factors that operate throughout the life course. To achieve good mental health, we need to improve the circumstances in which people are born, grow, live, work and age. This report details a compelling case for gaining better understanding of and responding to the mental health needs of our population. Across Highland and Argyll and Bute there is already a great deal of work underway, but we will need sustained, coordinated action across agencies that is focussed on prevention and early intervention if we are to make a difference to the mental health of our population.

Current activity – page 46 of the report details a range of current activity around mental health, wellbeing and suicide prevention in Argyll and Bute. Some examples are provided below:

#### *Argyll and Bute Suicide Prevention Strategy Group*

The local structure for suicide prevention is well established within Argyll and Bute and complements Scotland’s commitment to mental health and suicide prevention. The Argyll and Bute Suicide Prevention Strategy Group is a multi-agency and multi-disciplinary group with representation from Police Scotland, the Royal Navy, third sector partners, social work, child protection and other NHS Highland colleagues. Chaired by the Interim Chief Officer, Argyll and Bute HSCP, partners are committed to delivering a local action plan supporting the delivery of Scottish Government’s ‘Every Life Matters’, Scotland’s Suicide Prevention Action Plan 2018 – 20214. The group has developed programmes of work on data, communications, training and bereavement support to deliver a range of interventions to meet the needs of both adults and children. The Argyll and Bute Suicide Prevention Action

plan is being reviewed to take into account the unanticipated changes to our lives since the start of the COVID-19 pandemic and supporting local consultation and planning for the new national strategy for suicide prevention anticipated to be published in 2022. The strategy group sits within the Argyll and Bute Community Planning Partnership structure, reporting to the Community Planning Partnership Management Committee

### *Child Suicide Prevention Training*

The Argyll and Bute Suicide Prevention Strategy Group identified a need for multi-agency and multi-disciplinary child suicide prevention training. The Lifeworks Assessing Suicide in Kids (ASK) Suicide Workshop programme was chosen to build workforce capacity, knowledge and skills. The programme focuses on children and young people aged five to fourteen years old. The workshops specifically address suicide risk in children and provides developmentally appropriate tools and strategies to identify, gather and organise key details needed to assess risk and inform safety planning. The course adopts a blended approach whereby participants individually complete online training modules before attending face-to-face sessions that are delivered using an online video platform.

### Recommendations

The report concludes with a number of recommendations, including:

- The work of the Highland Suicide Prevention Steering Group and Argyll and Bute Suicide Prevention Strategy Group should be supported and effective up to date strategies and action plans delivered across Highland and Argyll and Bute.
- Evidence on effective interventions for the prevention of suicide should be reviewed. Where services or interventions with good evidence exist but are not in place within NHS Highland, cases should be made for implementation.
- The relationship between poverty, deprivation and urban rural variation in suicide rates in Highland should be researched and the extent to which the Highland picture contributes to rural suicide rates in Scotland should be identified.
- Health intelligence should be prioritised to place suicide in a broader population mental health context that will inform local plans and strategies, including evidence on mental health hospitalisations, mental health prescribing and wider service access.
- Intelligence and evidence should be provided to support mitigation of the mental health impacts of the pandemic in NHS Highland.
- Preventative approaches that increase personal and community resilience should be prioritised.
- Available resources should be targeted towards groups experiencing multiple disadvantage to mitigate the mental health impacts of the COVID-19 pandemic.

The NHS Highland Director of Public Health Report 2021 is available to view in full here <https://www.nhshighland.scot.nhs.uk/News/Pages/DirectorofPublicHealthreportpublished.aspx>.

### **For more information contact:**

Name: Alison McGrory (Health Improvement Principal)

E-mail: [alison.mcgrory@nhs.scot](mailto:alison.mcgrory@nhs.scot)

# INITIAL SCHOOL LEAVER DESTINATIONS APRIL 2022

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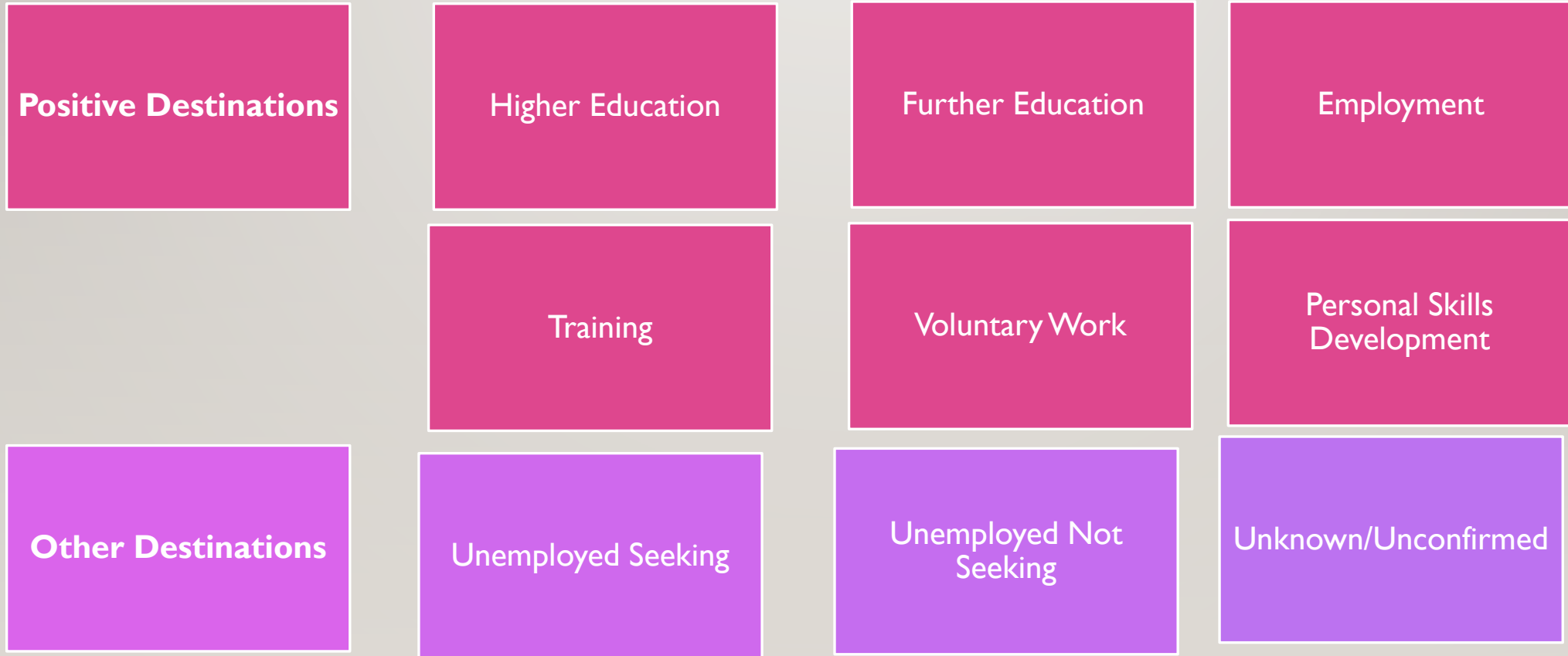
SUSAN MACRAE – AREA MANAGER, SKILLS DEVELOPMENT SCOTLAND

# Initial School Leaver Destinations April 2022

- **Scottish Government Initial School Leaver Destinations** - Snapshot first Monday in October of every school leaver in Scotland, published on Scottish Government website and their Insight Platform [Link to SG Publication here](#)

# DESTINATION GROUPINGS

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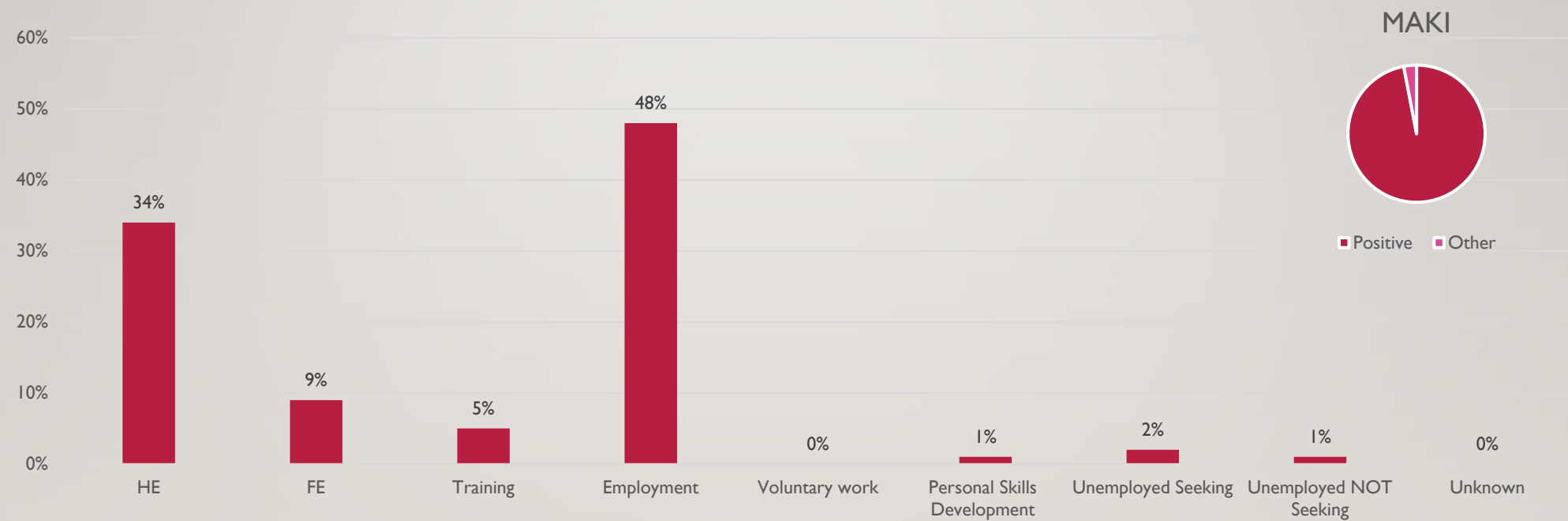
## COHORT NUMBERS

2020-21 – 802  
LEAVERS IN  
TOTAL





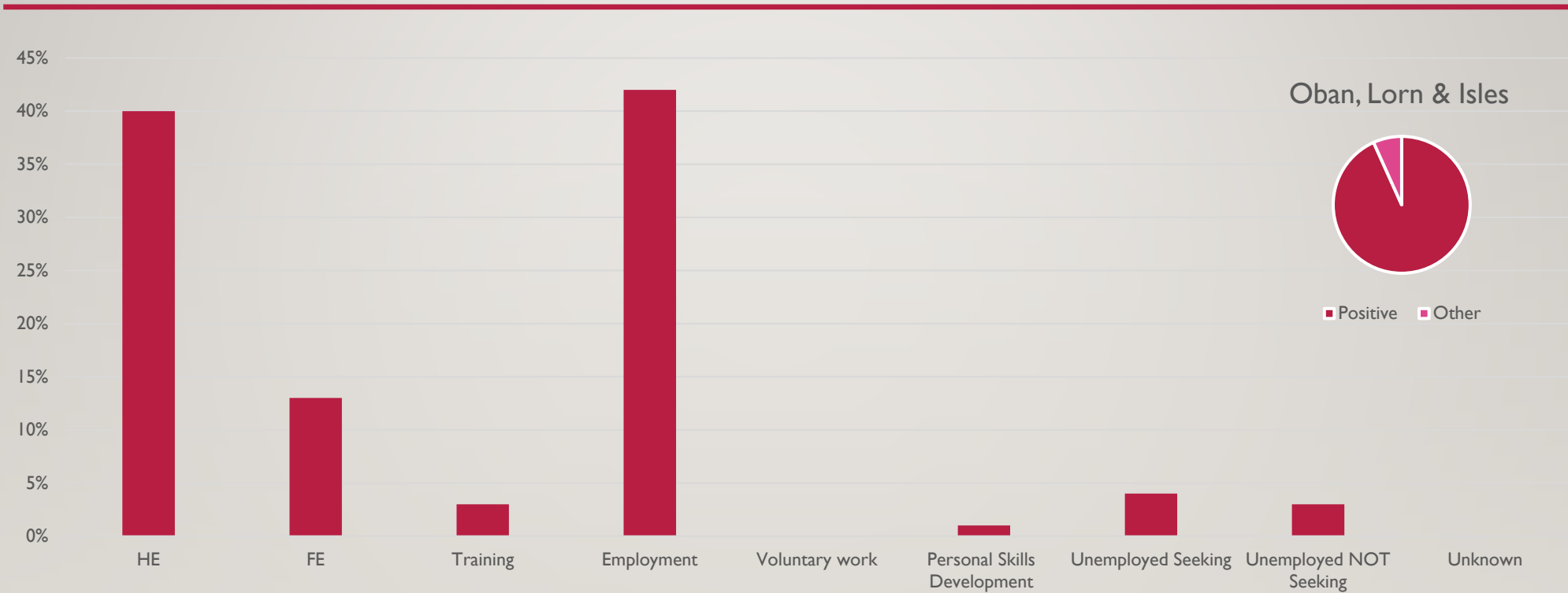
# MAKI CPP AREA 2020-2021



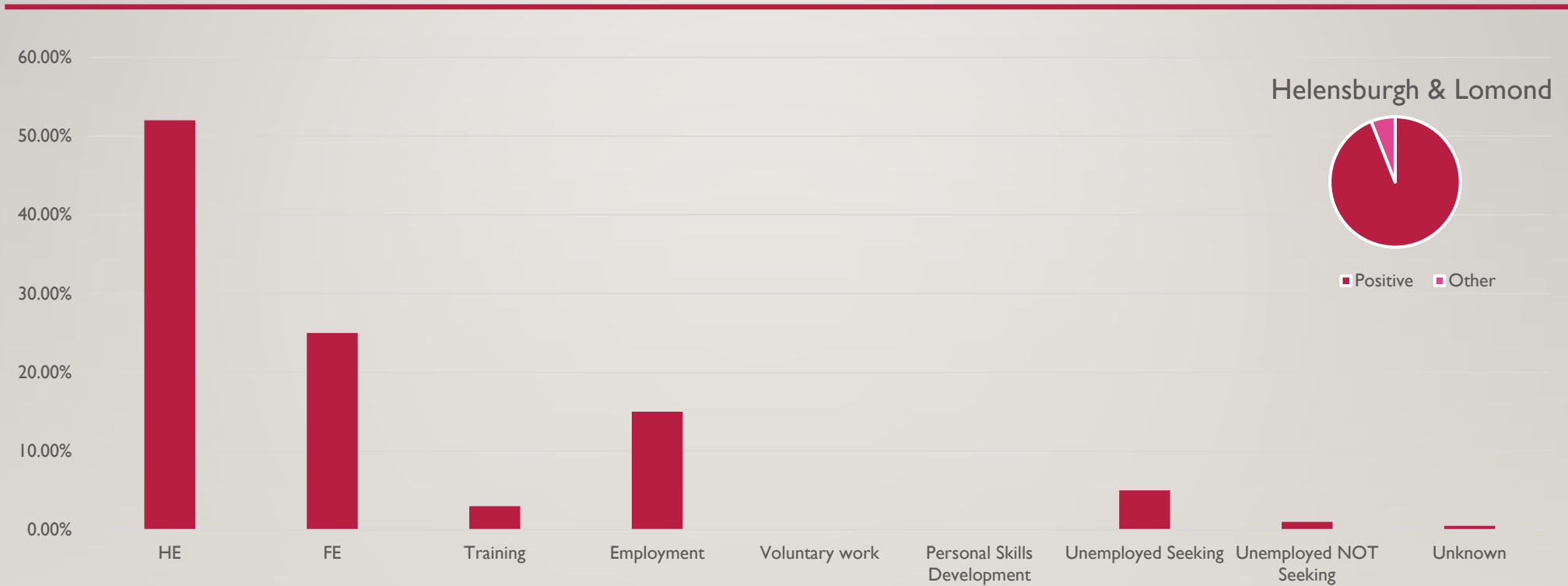
# BUTE & COWAL CPP AREA 2020-2021



# OBAN, LORN & ISLES CPP AREA 2020-2021

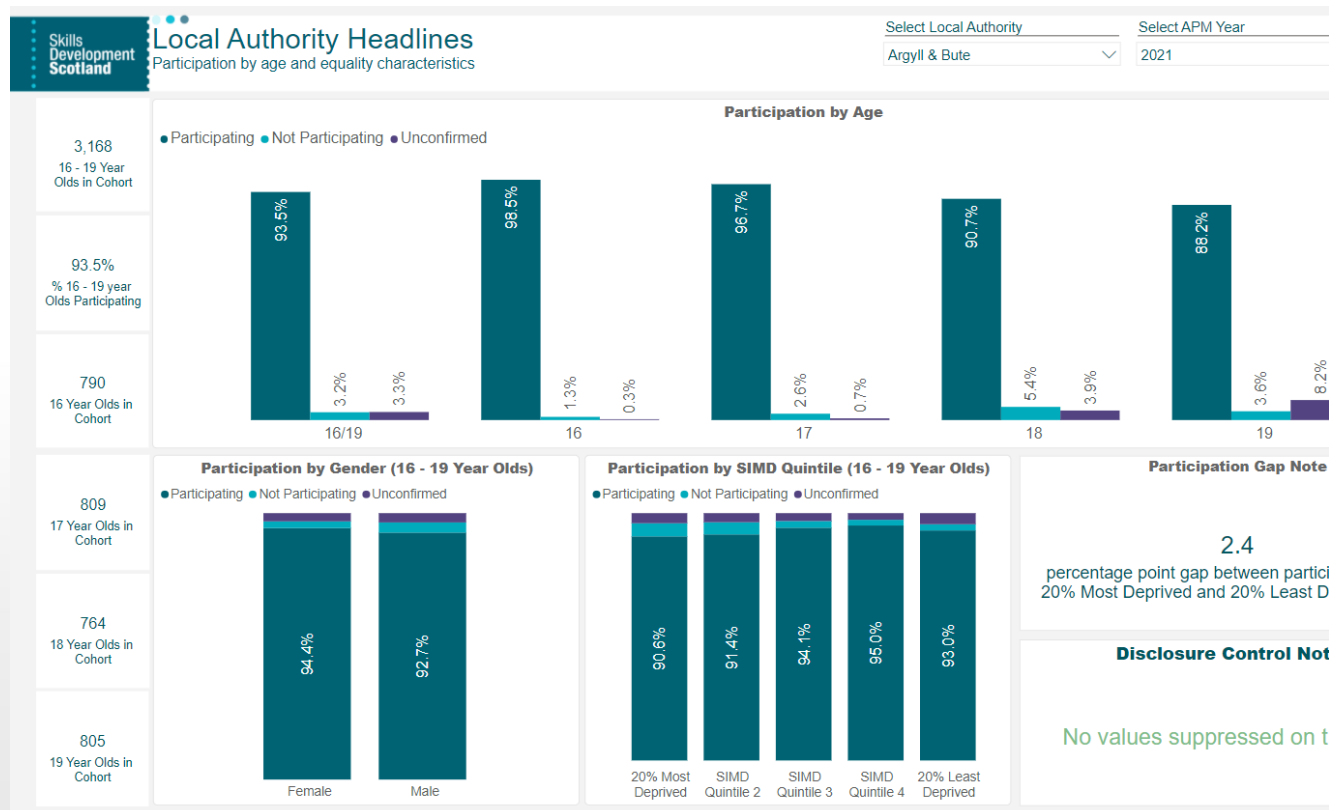


# HELENSBURGH & LOMOND CPP AREA 2020-2021



# ANNUAL PARTICIPATION MEASURE ARGYLL & BUTE

[LINK TO APM HERE](#)





# CURRENT TRENDS

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**Higher positive  
destination  
across A&B**

**Smaller  
number of  
unknowns**

ANY  
FURTHER  
QUESTIONS

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Email: [susan.macrae@sds.co.uk](mailto:susan.macrae@sds.co.uk)

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## Islands Living Well Network (Mull and Iona, Tiree, Coll and Colonsay)

04/04/2022

### Disappointing.....

In March the 8 Living Well Network Coordinators across Argyll and Bute were told that the NHS Health Improvement Team has funding for the Living Well Networks to continue to be funded for a further 6 months. With that in mind 2 Quarterly meetings have been arranged for the Islands Living Well Network. In an effort to support the Island communities to be in touch with the many organisations, charities etc that provide support, all Mainland Network Partners and Island based Network Members are being invited to the meetings on 4th May from 10am till 12 noon and on August 31<sup>st</sup> from 10am till 12 noon.

On May 4<sup>th</sup>, the first part of the meeting will welcome guest speakers around the first ADP priority – Education, Prevention and Early Intervention on Alcohol and Drugs. There will also be a chance for Network partners to promote the work they do in support of the Islands.

### An ongoing challenge.....

Dental provision on the Islands has taken a backward step in the past 5 or so years. The Dentist van no longer visits the Islands and this means that people on Colonsay and Coll have to incur the cost of travel, accommodation and time off work in order to visit a dentist on the mainland. This can be a few days at a time depending on appointment time and day. On Tiree, the permanent dentist has retired. He used to be on Tiree for one week each month. Now Tiree occasionally has a locum visit the Island but he is struggling to keep up with emergency cases. On Mull and Iona, I understand that people have to travel to Tobermory for the dentist, which is a big trip for those from Iona and the Ross of Mull.

Having unsuccessfully written to contacts in HSCP (on behalf of the Islands Living Well Network), I wrote to our MSP Jenni Minto. I first e-mailed Jenni in December 2021. I finished my e-mail to Jenni Minto with

*'Concerned Islanders would like to know what are the plans for the future of Dental Provision on the Islands and until such time that it is in place, can some financial support be made available to Island residents in order to support them attending the dentist on the mainland?'*

I received the following reply on 3<sup>rd</sup> February 2022.

*Please accept my apologies, an error on my end lead to a response not being sent earlier!*

*Ms Minto is raising this matter with the Health and Social Care Partnership and we'll be in touch as*

*soon as we've received their response.*

*In the meantime if we can be of any further assistance please don't hesitate to get back in touch .*

I plan to e-mail again and enquire about any progress.

### **Good News Story.....**

I have been invited to attend the next virtual Coll, Colonsay and Tiree GP Practice Cluster meeting to share with them contacts and information about support that is available from Mainland Network Partners and that may be useful to some of their patients.

### **Business as usual for now.....**

Information will continue to be forwarded from mainland based Network Partners to Island based Network Members.

Current Island Based Network Members = 83

Current Mainland Based Network Partners = 95

Please pass on my contact details to anyone on the Islands who might like to join the Islands Living Well Network (Mull and Iona, Tiree, Coll and Colonsay).

Please also pass on to any potential, mainland based Network Partners who might like to share information across the Islands (Mull and Iona, Tiree, Coll and Colonsay).

Many Thanks

Carol Flett

[tcmhwn@gmail.com](mailto:tcmhwn@gmail.com)

07753218327

**Ali Martin, Support and Development worker, Mid and North Argyll**

**Gypsy Traveller Carers Project, MECOPP Carers Centre 13.04.22**

Since the last meeting lots of work has been going on.

working alongside members of the Census team to engage with The Gypsy / Traveller community living on our two Travelling sites in Argyll and Bute Council (Bayview in Benderloch and Duncholgan Lochgilphead) It was only in 2011 that a tick box was added for Gypsy/Irish Travellers (Not Roma) in the census. In the 2011 Census some Gypsy / Travellers did Identify and tick the box but many did not for lots of different reasons. Funding was made available for more work to be done with the community, to complete the Census form. This is a positive step forward but in Mid and North Argyll most of the Gypsy / Traveller community do not live on the sites as they are not in good repair. Most Travelers are living in the settled community, for some not through choice.

There has been a community meeting with Acha to look at the short term improvements to be done at Bayview as it is in a poor condition, the short term repairs have already started at Duncholgan, this is money that was allocated and shared between both sites 50,000 for each site.

In 2021 a site design plan was developed under the Gypsy/ Traveller action plan "Improving the lives of Gypsy / Travellers 2019-2021, this was publishing jointly by the Scottish government and COSLA in October 2019.

In March 2021 the housing 2040 document announced the Gypsy/Traveller accommodation fund, up to 20 million of capital funding is available to local authorities over 5 years 2021-2026. There is a site Design Guide which has been developed to sit alongside the funding programme, setting the direction for newly built or refurbished accommodation.

MECOPP are involved supporting the Gypsy / Traveller community to voice their views for accommodation that is of good quality and culturally appropriate. There will be community consultations to support this, with Acha and Argyll and Bute council. The information gathered from the consultations will support a bid to the accommodation Fund.

MECOPP are working with the Highland Health Board Gypsy Traveller Partnership Working Group, looking at engagement with the Travelling community, Empowering the Community to be heard, improving physical and mental health.

We are now looking at running groups and residential, we had a 2 day residential in Pitlochry last month for Carers and Cared for, it was amazing. Everyone had fun, relaxed and chatted about the old days ☺ 4 families from Argyll and Bute benefited from this residential.

I am going to attach a flyer for an up and coming Residential, this is slightly different. Woman's Voices is run by MECOPP and it is open to any woman in Scotland from the Gypsy / Traveller Community. It's about empowerment, building confidence and being heard.

I have also been helping our Food Insecurity Worker, North and Mid Argyll are in her remit but she is based in Edinburgh. We have 2 groups organised for North and 2 groups organised for Mid Argyll area. The focus for the first sessions is on Financial Health and how that affects you, where and how to find help. The second session on Self-care and self-management strategies, Food and Mood.

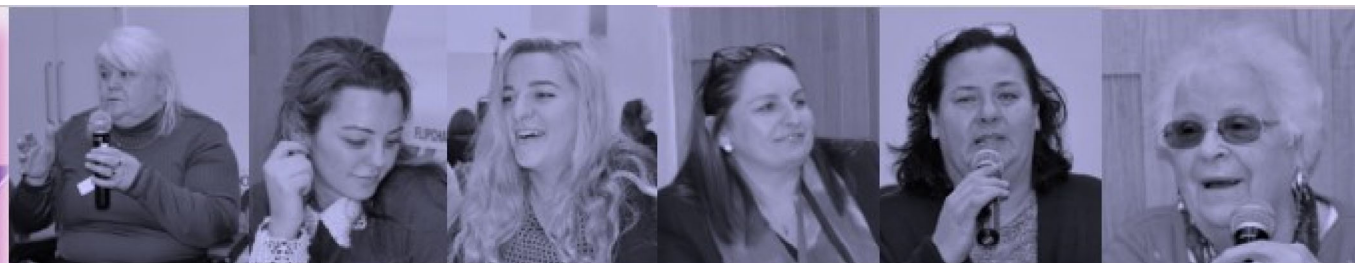
That is all the updates to this point ☺

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**MECOPP** Gypsy/Traveller  
Carer's Service

“Women’s  
Voices”

Let's  
talk



# Skills Building Residential for Women Who Can!

from Mon 23<sup>rd</sup> - Wed 25<sup>th</sup> May 2022, at  
Gartmore House, Stirlingshire, FK8 3RS

gain new

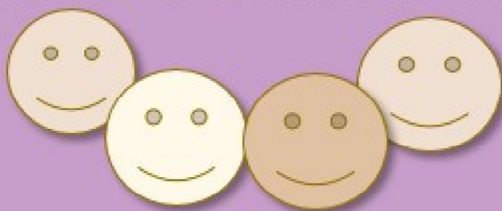


skills



share  
ideas

build confidence



learn  
new info

*Scottish  
Women's  
Budget  
Group*

12 residential  
spaces are  
available; plus 8  
day spaces on  
Day 2. All  
accommodation,  
meals and travel  
expenses will be  
covered by  
MECOPP G/T  
Carer's Service

If you are interested in taking part, or for more info about 'Women's Voices', please contact  
Shirell Johnson - at [shirell@mecopp.org.uk](mailto:shirell@mecopp.org.uk) or call/text/WhatsApp on 07931 555 417

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# Community Focus Fraud Discussion

PC Laura Evans  
Partnership Liaison Officer

# | Fraud – the problem



- Covid 19 pandemic – an unexpected consequence?
- Increased online access by all
- Social isolation
- Anyone can be a victim
- Impact - Mental health and emotional wellbeing





# Fraud – how is it happening?

## Emails



## Social Media

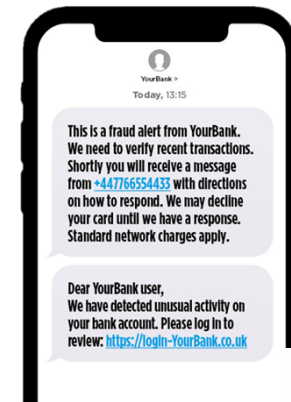


## Telephone Calls



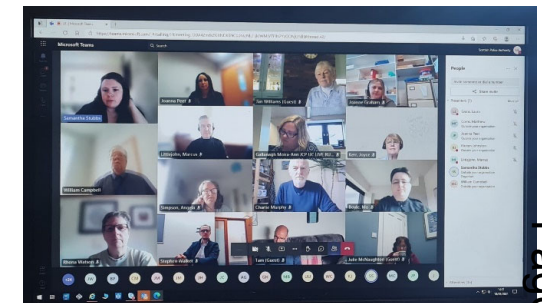
## Bogus Callers

## Text/whatsapp message



# Fraud – what are we doing?

- Cared for at home network created
- Call Blockers and printed materials
- Regular Social media posts
- Alerts on Neighbourhood Watch Scotland
- Email of advice to victims of cyber-related scams



# Fraud – next steps



- Pledge to Stop Scams - “Ask” of each partner and community group to consider how they can help stop scams within our communities, including:
  - Complete the free online training to become a Friend Against Scams and encourage your staff, family and friends to do likewise.  
[www.FriendsAgainstScams.org.uk/elearning/ArgyllBute](http://www.FriendsAgainstScams.org.uk/elearning/ArgyllBute)
  - Sign up Neighbourhood Watch Scotland to receive alerts for Argyll and Bute from your work account and share where possible. [:: Neighbourhood Watch Scotland Registration :: \(neighbourhoodalert.co.uk\)](http://neighbourhoodalert.co.uk)
- **WHAT CAN YOU DO to help??**



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**Climate Change Working Group**

(a sub-group of Argyll and Bute's CPP Management Committee)

Thursday 17<sup>th</sup> February 2022, 10:00 – 11:30

**Attending:**

Stan Philips, Operations Manager, NatureScot (Chair)  
Angela Anderson, H&L ACPG representative and Plastic Free Helensburgh  
Laura Corbe, OLI ACPG representative and Oban Community Council  
Theresa Correia, Scottish Enterprise  
Leigh Fraser, Senior Policy Officer, Scottish Environment Protection Agency  
Lucinda Gray, Highlands and Islands Enterprise  
Becky Hothersall, Community Development Officer (OLI), Argyll and Bute Council  
Jamie Joyce, Project Officer, Argyll Coast and Countryside Trust.  
Alison McGrory, Health Improvement Principal, NHS Highland  
Ross McLaughlin, Head of Commercial Services, Argyll and Bute Council  
Rachel Pate, Scottish Government  
Cathleen Russell, Chair of ColGlen Development Trust and Director of Scottish Rural Action

**Apologies received:**

Anne Horn, Councillor: Argyll and Bute Council (Kintyre and the Islands) and Chair, Argyll and Bute Windfarm and Renewables Trust

**1. Welcome and apologies**

Stan welcomed the group and introduced Barney Fryer, Loch Ken Trust Officer, and Iryna Zamuruieva, Climate Resilience Co-ordinator at SNIFFER/Adaptation Scotland (see Item 4).

**Items 2. (Minutes of last meeting) and 3. (Funding)** were carried over to the next meeting along with the action grid.

**4. Climate Ready Ken session**

Barney and Iryna shared their experiences of working together on the Climate Ready Ken project: one of two Scottish Government funded projects under SNIFFER's Climate Ready Locality Programme, in which Adaptation Scotland worked with localities to help their communities plan for increased resilience in the face of climate change. Summary notes from the session will be circulated.

In closing the meeting, Stan suggested that conversations be continued using Basecamp to facilitate progression of actions before the March meeting.

**Date and time of next meeting:** Thursday 17<sup>th</sup> March, 10:00-11:30.

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**ARGYLL AND BUTE COUNCIL****OBAN, LORN AND ISLES  
COMMUNITY PLANNING GROUP****ROADS AND INFRASTRUCTURE  
SERVICES****20 APRIL 2022**

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**OBAN BAY UPDATE**

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**1.0 INTRODUCTION**

- 1.1 This report is provided to update Members of the Oban, Lorn and Isles Community Planning Group on the progress made since the decision of the Special Harbour Board meeting in December 2021 in respect of Oban Bay.
- 1.2 Members will be aware that an update report on Oban Bay was presented to the Council's Harbour Board on 3<sup>rd</sup> March 2022, where the Committee were asked to note and consider the detail provided within the report.

**RECOMMENDATION:**

The Oban, Lorn and the Isles Community Planning Group are asked to note the update presented to, and the decision of, the Council's Harbour Board on 3<sup>rd</sup> March 2022, and to consider the detail provided.

[Argyll and Bute Harbour Board - 3 March 2022](#)

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**ARGYLL AND BUTE COUNCIL**

**OBAN, LORN AND THE ISLES  
COMMUNITY PLANNING GROUP**

**ROADS AND INFRASTRUCTURE  
SERVICES**

**20 APRIL 2022**

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**OBAN BAY UPDATE**

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**2.0 EXECUTIVE SUMMARY**

- 2.1 This report provides an update following the Special Harbour Board Meeting, which took place in December 2021, on progress since the Special Meeting and the next steps which officers require to undertake.

**3.0 RECOMMENDATIONS**

- 3.1 The Oban, Lorn and the Isles Community Planning Group are asked to note the update presented to, and the decision of, the Council's Harbour Board on 3<sup>rd</sup> March 2022, and to consider the detail provided.

[Argyll and Bute Harbour Board - 3 March 2022](#)

**4.0 DETAIL**

**SPECIAL HARBOUR BOARD, DECEMBER 2021**

- 4.1 The Harbour Board made the following decision at its Special Meeting in December 2021:

The Argyll and Bute Harbour Board:

1. Thanked Caledonian Economics for their work on the Options Appraisal;
2. Agreed that the Council would not at this time proceed with a transfer of assets on the basis that there were too many uncertainties around the proposal;
3. Noted that Options 4 or 5 (Argyll and Bute Council or Caledonian Maritime Assets Limited (CMAL) becoming the Harbour Authority for the unmanaged section of Oban Bay) provides a quicker route to addressing the current safety concerns and are therefore the best options available at this time;



4. Agreed that either Options 4 or 5 should move forward and request that Officers engage with CMAL, through the OBMG, on the basis that the Council's preference would be option 5 and that the Council was prepared to be the Harbour Authority for the unmanaged section of Oban Bay, to begin the process of application for a Harbour Revision Order covering the unmanaged section of Oban Bay and to expedite the process for such an order and to report back to members on that process;
5. Noted that there was no inherent reason why a Trust Port would not be a good future option; and
6. Agreed that once Options 4 or 5 were delivered there would be a period of bedding in to monitor the new arrangement and, after that time, there would be a further report to members on the potential for and exploration of the future development of a Trust Port.

## **PROGRESS SINCE DECEMBER**

- 4.2 Since the instruction from the Harbour Board to progress matters, Officers have held several sessions with key external bodies including CMAL, CalMac, Transport Scotland and Northern Lighthouse Board with additional support and assistance from the Council's external Marine Designated Person.
- 4.3 CMAL have agreement from their Board that Argyll and Bute Council will progress becoming Municipal Port Authority for the unmanaged areas of Oban Bay.
- 4.4 These initial discussions were critical to determining how matters should progress. It was agreed with the various parties that the Council would begin the process of developing the process of applying for a Harbour Revision Order (HRO) covering the unmanaged sections of Oban Bay.
- 4.5 A high level project timeline is in draft format and has been shared with the above noted key stakeholders for their input.
- 4.6 At the Oban Bay Management Group meeting on 11 January the majority of the members of the group endorsed the proposal by the Council to become a Municipal Harbour Authority for the unmanaged waters within Oban Bay.
- 4.7 Good progress has been made with the Council's legal team regarding the provisions to be drafted for inclusion within the draft order and to further develop a plan for progression of the Statutory Harbour Authority (SHA) which requires a HRO to allow the formal management and running of Oban Bay. Good progress has also been made with the Council's internal team who have scoped out initial requirements for:
  - Harbour limits
  - Vessel Traffic System
  - Extended Oil Spill Response
  - Extended bathymetric survey provision

- Work vessel requirements
- Web site enhancement and content
- Operating hours and staffing requirements
- Financial model
- Communications strategy – including communication and engagement with stakeholders.
- Outline business case for extension of North Pier as a concept to develop.

Essentially the above points are an extension of the current management of the Council's 39 piers and harbours. The systems and expertise are in place across the existing assets and team, and are being adapted to suit the needs of Oban Bay.

## **NEXT STEPS**

- 4.8 The next key milestones are (1) meetings with the MCA (ongoing discussions with the MCA at the time of writing this report to understand their views on the outline proposal including limits (what will be covered) and justification for those limits), and (2) meetings with Transport Scotland (TS), which will formally begin the process of pre-application engagement. These meetings will look at the limits of the Bay and provisions within the Order which will form part of the formal submission.
- 4.9 Draft the justification for the limits to be included and present these for the Harbour Board's consideration ahead of an initial informal stakeholders consultation relating to the harbour limits and draft order provisions.
- 4.10 It was reported to the December Harbour Board *that with a fair wind either the Council or CMAL/CFL should be able to have a new Harbour Order in place for the 2023 sailing season*. Now CMAL have confirmed agreement from their Board that Argyll and Bute Council will progress becoming Municipal Port Authority for the unmanaged areas of Oban Bay, the Council is making good progress towards this target date.

## **5.0 CONCLUSION**

- 5.1 Since the Special Meeting of the Harbour Board in December 2021, good progress has been made in preparing to submit a formal Harbour Revision Order. Once the key milestones outlined above are concluded, a further report will be brought back to Members of the Harbour Board to agree the limits and powers which will be included in the draft Order.

## **6.0 IMPLICATIONS**

- 6.1 Policy – The Harbour Board agreed in December 2021 that the Council should proceed to make the arrangements to formally manage the unmanaged

section of Oban Bay.

- 6.2 Financial – No financial implications at this stage. As the proposals develop further detail will be brought to the Harbour Board.
- 6.3 Legal – the HRO process is a formal legal process set out in the 1964 Harbours Act.
- 6.4 HR – HR implications will be identified as the proposal progresses.
- 6.5 Fairer Scotland Duty:
  - 6.5.1 Equalities – None known
  - 6.5.2 Socio-economic Duty – None known
  - 6.5.3 Islands – consultation will be carried out with the island communities as a continuation and expansion of the Options Appraisal Process reported to the December harbour Board.
- 6.6 Climate Change – due regard will be given to climate change with a view to minimising any climate change impact and these will be considered as and when they arise.
- 6.7 Risk - The Council progressing to become a Municipal Port Authority for the unmanaged areas of Oban Bay increases the safety within Oban Bay. There is a risk that there could be a number of objections and representations during the process which could impact on timescale and these will be considered as and when they arise.
- 6.8 Customer Service – None known

**Kirsty Flanagan, Executive Director with responsibility for Roads and Infrastructure**

**Jim Smith, Head of Roads and Infrastructure**

**Policy Lead, Councillor Rory Colville**

20 April 2022

**For further information contact:**

Jim Smith, Head of Roads and Infrastructure  
Scott Reid, Marine Operations Manager

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